

# ADS Contracts messaging to service areas - templates

Thursday, March 05, 2020 3:37 PM

COVID-19 resources – information for providers

Below is template message that we have sent to Senior Centers providers, Home Delivered Meals providers, Congregate Meals providers, PERS, Environmental Mod and Community Living Connections.

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## Senior Congregate Meal providers

Good afternoon Senior Congregate Meal Providers,

I wanted to get the following message out to everyone today – Gemma Borg is out of the office this week, so in the meantime I and Carlos Pulido (copied) will be your point of contact if there are any follow-up questions or additional updates to share for the next few days.

As you have likely heard, King County has its first cases of novel coronavirus (COVID-19) and these cases are not linked to the outbreak in China or other international travel. What this means, is that the virus is spreading through 'community' exposure. At this time, it is very important that we all take steps to prevent and reduce the spread of COVID-19.

Coronavirus Disease 2019 ([COVID-19](#)) is a virus strain that has only spread in people since December 2019. Health experts are concerned because little is known about this new virus and it has the potential to cause severe illness and pneumonia in some people.

Effective today, Monday, March 2, 2020, the Washington State Department of Health (DOH) has recommended implementing non-pharmaceutical interventions (NPI) (attached please find the NPI recommendations).

## **What does this mean for Senior Congregate meal sites?**

We are recommending that each provider/site determine how to best implement the DOH guidelines. Please notify us if you do modify operations, including suspension of service. As an alternative to suspension of services, if sites are able to provide meals to go (in lieu of congregate meals), a stipend of \$5,000 is available to each ADS-contracted site to support this shift in service provision.

For more information on the quickly changing situation with COVID-19 in our region, Seattle-King County Public Health will be updating their site frequently [www.kingcounty.gov/covid](http://www.kingcounty.gov/covid). [Given the fluidity and developing nature of this situation, we encourage you to refer to State and local public health departments for ongoing updates.](#) Additional [Background information on COVID-19](#).

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## Senior Center providers

The Washington State Department of Health (DOH) has released the following recommendations and resources for Senior Centers (<https://www.doh.wa.gov/Emergencies/NovelCoronavirusOutbreak2020/SeniorCenterRecommendationsandResources>)

We recommend that all Senior Center sites follow the DOH recommendations. With the COVID-19 situation in our region still developing, please refer to the Seattle-King County Public Health site which will be updated frequently ([www.kingcounty.gov/covid](http://www.kingcounty.gov/covid)). [Should you have questions or need assistance implementing the recommendations, please reach out to us. Also, we would ask that you notify us if you modify operations, including suspension of services for now.](#)

Background information:

Coronavirus Disease 2019 ([COVID-19](#)) is a virus strain that has only spread in people since December 2019. Health experts are concerned because little is known about this new virus and it has the potential to cause severe illness and pneumonia in some people.

Health experts are still learning the details. Currently it is thought to spread:

- Via respiratory droplets produced when an infected person coughs or sneezes.
- Between people who are in close contact with one another (within about 6 feet).

There are some groups that are at higher risk for complications associated with the flu, these include: adults 65+, people with weakened immune systems, children younger than age 2, & pregnant women to name a few (here is a link to [people at high risk for complications](#)).

For more information on the quickly changing situation with COVID-19 in our region, Seattle-King County Public Health will be updating their site frequently [www.kingcounty.gov/covid](http://www.kingcounty.gov/covid). [Additional Background information on COVID-19](#).

**Please notify me if you are changing your operations in response to this situation. No need to contact me if operations remain the same.** Thank you.

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#### Home Delivered Meals providers

As you have likely heard, King County has its first cases of novel coronavirus (COVID-19) and these cases are not linked to the outbreak in China or other international travel. What this means, is that the virus is spreading through 'community' exposure. At this time, it is very important that we all take steps to prevent and reduce the spread of COVID-19.

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Effective today, Monday, March 2, 2020, the Washington State Department of Health (DOH) has recommended implementing non-pharmaceutical interventions (NPI) (attached please find the NPI recommendations).

#### **What does this mean for Home Delivered Meals?**

We are recommending that each provider/site determine how to best implement the DOH guidelines. **Please notify us if you do modify operations, including suspension of service.**

For more information on the quickly changing situation with COVID-19 in our region, Seattle-King County Public Health will be updating their site frequently [www.kingcounty.gov/covid](http://www.kingcounty.gov/covid). [Given the fluidity and developing nature of this situation, we encourage you to refer to State and local public health departments for ongoing updates.](#) Additional [Background information on COVID-19](#).

Hello ADS PERS Providers,

As you have likely heard, King County has its first cases of novel coronavirus (COVID-19) and these cases are not linked to the outbreak in China or other international travel. What this means, is that the virus is spreading through 'community' exposure. At this time, it is very important that we all take steps to prevent and reduce the spread of COVID-19.

Coronavirus Disease 2019 ([COVID-19](#)) is a virus strain that has only spread in people since December 2019. Health experts are concerned because little is known about this new virus and it has the potential to cause severe illness and pneumonia in some people.

Effective Monday, March 2, 2020, the Washington State Department of Health (DOH) has recommended implementing non-pharmaceutical interventions (NPI) ([DOH guidelines](#)) ([attached please find the NPI recommendations](#)).

We are recommending that agencies develop your own plan on how to best implement guidelines. ALTA provided the following CDC link for reference: [Interim Guidance for Businesses and Employees to Plan and Respond to COVID-19, \(https://www.cdc.gov/coronavirus/2019-ncov/guidance-business-response.html\)](https://www.cdc.gov/coronavirus/2019-ncov/guidance-business-response.html)

### **What does this mean for PERS provider installers?**

We are recommending that each provider determine how to best implement the DOH and CDC guidelines. **Please notify us if you do modify operations, including suspension of service.**

For more information on the quickly changing situation with COVID-19 in our region, Seattle-King County Public Health will be updating their site frequently [www.kingcounty.gov/covid](http://www.kingcounty.gov/covid). [Given the fluidity and developing nature of this situation, we encourage you to refer to State and local public health departments for ongoing updates.](#) Additional [Background information on COVID-19](#).

Hello ADS Environmental Modification Providers,

As you have likely heard, King County has its first cases of novel coronavirus (COVID-19) and these cases are not linked to the outbreak in China or other international travel. What this means, is that the virus is spreading through 'community' exposure. At this time, it is very important that we all take steps to prevent and reduce the spread of COVID-19.

Coronavirus Disease 2019 ([COVID-19](#)) is a virus strain that has only spread in people since December 2019. Health experts are concerned because little is known about this new virus and it has the potential to cause severe illness and pneumonia in some people.

Effective Monday, March 2, 2020, the Washington State Department of Health (DOH) has recommended implementing non-pharmaceutical interventions (NPI) ([DOH guidelines](#)) ([attached please find the NPI recommendations](#)).

We are recommending that agencies develop your own plan on how to best implement guidelines. ALTA provided the following CDC link for reference: [Interim Guidance for Businesses and Employees to Plan and Respond to COVID-19, \(https://www.cdc.gov/coronavirus/2019-ncov/guidance-business-response.html\)](https://www.cdc.gov/coronavirus/2019-ncov/guidance-business-response.html)

### **What does this mean for Environmental Modification?**

We are recommending that each provider determine how to best implement the DOH guidelines. **Please notify us if you do modify operations, including suspension of service.**

For more information on the quickly changing situation with COVID-19 in our region, Seattle-King County Public Health will be updating their site frequently [www.kingcounty.gov/covid](http://www.kingcounty.gov/covid). [Given the fluidity and developing nature of this situation, we encourage you to refer to State and local public health departments for ongoing updates.](#) Additional [Background information on COVID-19](#).

To Community Living Connections Partners:

I'm sure you all are taking steps to inform and support your staff and communities regarding the corona virus (COVID-19) concerns. The situation continues to change so we are trying to provide the current recommendations, and links to the updates that we think are most relevant to Community Living Connections.

We are recommending that each agency and site determine how to best implement the Department of Health ([DOH guidelines](#)) non-pharmaceutical interventions (NPI). Currently DOH is recommending the implementation of interventions 1-5 for everyone.

The Washington State Department of Health (DOH) has released resources and recommendations, for multiple groups (included [here](#)) and [we're including a direct link to the resource for senior centers as this may be relevant to your services:](#)

(<https://www.doh.wa.gov/Emergencies/NovelCoronavirusOutbreak2020/SeniorCenterRecommendationsandResources>)

For agencies who provide home visits, our recommendation is to continue using [standard precautions and continue assessing your staff and clients as you would for infection control. We are recommending that agencies develop your own plan on how to best implement guidelines. AL TSA provided the following CDC link for reference: Interim Guidance for Businesses and Employees to Plan and Respond to COVID-19, \(https://www.cdc.gov/coronavirus/2019-ncov/guidance-business-response.html\)](#)

We expect to get more guidance from the State DSHS, AL TSA by the end of this week with guidelines and any flexibility regarding required home visits, screening tools, etc. We will forward that information as soon as it is available.

With the COVID-19 situation in our region still developing, please refer to the Seattle-King County Public Health site which will be updated frequently ([www.kingcounty.gov/covid](http://www.kingcounty.gov/covid)). [Should you have questions or need assistance implementing the recommendations, please reach out to us.](#)

Background information:

Coronavirus Disease 2019 ([COVID-19](#)) is a virus strain that has only spread in people since December 2019. Health experts are concerned because little is known about this new virus and it has the potential to cause severe illness and pneumonia in some people.

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- Between people who are in close contact with one another (within about 6 feet).

There are some groups that are at higher risk for complications associated with the flu, these include: adults 65+, people with weakened immune systems, children younger than age 2, & pregnant women to name a few (here is a link to [people at high risk for complications](#)).

**Please notify us (Terry or Sue) if you are changing your operations in response to this situation. No need to contact us if operations remain the same.** Thank you.

Additional information from the City of Seattle Human Services Department is also available at <https://humaninterests.seattle.gov/2020/03/02/response-to-covid-19/>